

# **INTERNAL AUDITING**



## INTRODUCTION

Internal auditing is fundamental to maintaining a Quality Management System. To achieve or maintain ISO certification it is critical to understand how well your management system is performing against the standards. Beyond compliance objectives, internal audits are also the key function to assist in identifying your own issues and opportunities relating to performance — identifying key opportunities for continual improvement. This is a vital clause in each ISO standard.

This Internal Auditing course has been developed by Andrew Protheroe (MSc, CMIOSH, FIIRSM, FInstLM, CQP MCQI), a Lead Auditor with over 8 years international experience, auditing major organisations to multiple ISO standards not limited to:-

- ISO 9001:2015 Quality Management
- ISO 45001:2018 Health and Safety Management
- ISO 14001:2015 Environmental Management
- ISO 18788:2015 Private Security Operations
- ISO 28000:2007 Security (Supply Chain)

This training is designed to be both 'consultative' and testing, meaning best practices will be shared and learning outcomes must be met.

## **COURSE OBJECTIVES**

- An understanding of 19011:2018 ISO's own guide to auditing management systems
- Introduction to Management Systems Standards (harmonised structure)
- Required auditing terms and definitions
- The role of an internal auditor
- Types of audit, risk based auditing and audit frequency
- Audit preparation, planning and writing checklists
- How to conduct the Audit: including interviewing, observation and document review
- Audit findings (categories)
- Audit reporting and follow-up, including how to conduct the Closing Meeting

#### DELIVERY

- 🤓 3 Hours pre-course Self-Study
- 🤓 Pre-Assessment
- 🤓 1 Day Workshop (delivered via Zoom)

#### ASSESSMENT

- 🤓 30 Question Paper (28 to Pass)
- 🤓 One to One Professional Discussion with Tutor

### FREE EXTRAS!

- Access to Internal Auditing Sharepoint Site
- Documented IMS (Integrated Management System) for ISO14001:2015, ISO9001:2015 & ISO45001:2018
- Multiple Policies, Procedures & Forms to tailor to your Company
- 1 Hour free Consultancy/Mentoring with Andrew Protheroe (via Zoom)
- PCR Global eAcademy Asbestos Awareness Course

## TO ENQUIRE:

Contact us on 07494 744795 or email training@pcr-global.com

